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REPORT NO. 2017-04

TO: Martin Rose, Chief Information Officer, Business Technology Services
Deborah Mells, Chief Information Officer, Clerk's Technology

FROM: Hector Collazo Jr., Inspector General/Chief Audit Executive
Division of Inspector General

DIST: Ken Burke, CPA, Clerk of the Circuit Court and Comptroller
Ken Welch, Chair, Business Technology Services Board

SUBJECT: Investigation of IT Contractor's Access and Security

DATE: March 6, 2017

The Division of Inspector General's Public Integrity Unit (PIU) received an allegation of Fraud, Waste, and Abuse. We investigated the following allegation related to an information technology contractor's access and security.

The complainant alleges that a Pinellas County contractor:

- Potentially has inappropriate access entitlements to secure applications based on job responsibility or has potentially created a security breach by sharing passwords.

The complainant did not provide documentation to assist with the investigation.

To determine whether the allegation was substantiated, we reviewed policies, procedures, and any other records deemed appropriate. We also conducted interviews of staff and other parties, as needed. Our investigation was performed according to the *Principles and Standards for Offices of Inspector General* and *The Florida Inspectors General Standards Manual* from The Commission for Florida Law Enforcement Accreditation.

The Division of Inspector General's investigation of the allegation has determined that the allegation noted above is *unfounded*, as there is no credible evidence to support the allegation.

We want to thank Clerk's Technology and Business Technology Services' staff and management for their assistance and cooperation during this investigation.



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